

The Woodhaven Residents' Block Association (WRBA) was founded in 1972 in order to help preserve and improve the quality of life in Woodhaven, N.Y.

The WRBA meets on the 3rd Wednesday of every month at 8 PM at the Woodhaven-Richmond Hill Volunteer Ambulance Corp. at 78-15 Jamaica Avenue

Call us at 718-296-3735

Or you can e-mail the WRBA at:

WRBAInteractive@AOL.com

Or you can visit our website at:

www.WRBAOnline.com



Block Association 84 20 Jamaica Avenue, Woodhaven NY 11421



Frequently Asked Questions - Vol. 001



Noise!

- What Are Your Rights?
- What Can You Do?
- How Do You Complain?
- Who Do You Complain To?

The Woodhaven Residents' Block Association

84-20 Jamaica Avenue 24-Hour Phone Line 718-296-3735

NOISE

This is a problem that typically gets worse during the Summer months, but it could be an issue at any time of the year. Here are a few things you need to know about noise – what your rights are, and how you should go about resolving a noise complaint.

First of all, there is **no curfew or time limit** on noise.

In other words, if there is a noise disturbance, don't feel that it won't be taken seriously just because it's 4 in the *afternoon*, not 4 in the morning! Noise is noise, and you have a right not to be disturbed.

Here's the best way for you to handle a noise issue:

Step 1.

Call 311. While 311 may not always resolve your issue, it's important to get your issue logged and into the system. Make sure you ask for, and receive, a **Service Request Number**. This number will have the format:

C1-1-XXXXXXXXXX

Step 2.

Give 311 a chance to work. Hopefully, this will take care of the issue. However, after an hour, if they have not responded to your complaint – and the noise issue persists – then you should call the 102^{nd} Precinct directly at:

718-805-3200

Step 3.

Take down as much information as you can when calling the precinct. Write down what time you called and the name of the Police Officer that you spoke to. Hopefully, the 102nd Precinct will dispatch a unit and your problem will taken care of.

Step 4.

If your problem does **not** get resolved, then you need to report this issue to the Block Association. You can call us directly at our 24-hour phone line (718-296-3735), or via Email. We will need all of the information you collected above – the 311 Service Request Number, details of your call to the 102nd Precinct, the location and exact address of the offender, etc.

Other Things You Should Know

Car Radio Noise

It's easy enough to file a noise complaint when it's at a static location. But if you are complaining about noise from passing cars, it's a lot harder for the police to stop.

Or if you have a specific consistent offender, it would help if you could pinpoint a location (e.g. intersection) and a time where the noise is common.

Barking Dogs

The Police Department and the 102nd Precinct are not responsible for handling barking dogs. While you can try reporting barking dogs to 311, these types of complaints should be directed to Animal Control:

1-800-714-8727

